

VERY IMPORTANT NOTICE!!!

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PLUMBING Procedure - EFFECTIVE IMMEDIATELY

Please keep this handy to access service!

Unit owners/Residents who experience plumbing problems **must** use the following procedure. Ameri-Tech will determine the payment responsibility (either unit owner or Woodlake). **You will be reimbursed if the issue is the responsibility of Woodlake.**

1. If a plumbing problem occurs:

Call Ameri-Tech **727-726-8000**, if no answer **leave a message** that you have a plumbing issue call one of the plumbing services listed below.

1. Dunedin Plumbing

Tele: **727-734-2879**

2. Plumbing By Gus

Tele: **727-734-8804**

3. Service 1 Professional

Tele: **727-944-4111**

4. After the problem has been resolved you **must** inform Ameri-Tech as soon as possible. Call our Property Manager with the following information:

- a. Plumber name and phone number
- b. Date of service
- c. A short summary of the plumbing issue

"Payment responsibility may be assigned to the homeowner if Do-Not-Flush* items and/or FOG** are found to be the cause of the stoppage." (see page 2 for list)

It is imperative that we gain control over our increasing plumbing costs that affect all of us!

Thank you for your cooperation!

Woodlake Board of Directors

"Payment Responsibility May be Assigned to the Homeowner if *Do-Not-Flush* items and/or FOG** Items (listed below) are Used"

Items like wipes, cotton balls and dental floss may be labelled as "flushable", but they are not. These items do not break down like toilet paper in the wastewater system and cause clogs to form. These clogs will grow to create back-ups and overflows throughout the wastewater system.

*Do Not Flush:

- Baby and/or adult cleaning wipes
- Face Masks
- Medication
- Dental floss
- Cotton swabs and balls
- Feminine hygiene products (maxi pads, tampons, & wrappers)
- Bandages
- Kitty litter
- Paper towels
- Hair

FOG** Items

Reminder that pouring fats, oils, and grease down your drain or garbage disposal will lead to sewer backups. These issues are caused by grease residue that sticks to your pipes, building up over time. **Instead, use a towel to absorb the grease or freeze it in an old container before throwing it out.**

Putting Fats, Oils, and Grease (FOG**) down your drain or garbage disposal will build up over time by sticking to your pipes creating sewer backups. Backups caused by FOG can cause expensive clean-up and repair costs. **Residential** FOG down the drain is one of the biggest contributors to sewer line blockage. Also do not put kitty litter, egg shells or coffee grounds down disposals or drains. (These gritty materials sink, causing blockages in the line.)

1. **Can the Grease** – Pour used cooking grease into an empty, heat-safe container, such as a soup can, and store it in the freezer. Once solidified, toss the can into the garbage.
2. **Soak up** – Remaining oils and grease with an absorbent material such as a paper towel and throw it into your garbage.
3. **Scrape Your Plate** – Wipe all pots, pans, dishes and cooking utensils with a paper towel prior to washing to absorb the grease.

Fats	Oils	Grease
Solid at room temperature	Liquid at room temperature	Turns to liquid while cooking, but solidifies when cooled
Butter, shortening, margarine	Vegetable oil	Gravy
Peanut and nut butters	Salad dressing	Mayonnaise
Uncooked poultry skin	Canola oil	Melted meat fat
Meat trimmings	Olive oil	Bacon and sausage
Dairy: cheeses, cream, sour cream, ice cream	Cooking oil	Boiled poultry skin